

Sample of Consumer Complains Concerning Dishwasher Cycle Times

Manufacturer	First Name	Location	Date	Complaint
Samsung	Melissa	Claremont, NH	Jan. 15, 2018	The dishwasher will not finish the cycle and lights will blink. You then have to restart the dishwasher and pray it makes it through the cycle. In the meantime you have to wait at least 3 hours for your dishwasher to finish and then it doesn't clean the dishes half the time and smells awful!
Samsung	Susan	Gulfport, MS	Jan. 8, 2017	We are a family of only 2 adults, so we are not hard on it, nor do we run it more than 1 to 2 times per week due to handwashing some dishes (as the dishwasher cycle is VERY LONG... like 3 hours)!
Samsung	Jamie	Hiddenite, NC	Dec. 20, 2016	Have had the dishwasher approximately 1 year. Has just recently stopped cleaning the dishes despite the extremely long wash cycle (1 1/2 hours).
Kenmore	Michele	Round Rock, TX	Feb. 23, 2018	I am happy with it, but I would like to have the cycle time be less.
Kenmore	Eugene	East Sandwich, MA	Feb. 19, 2018	The short wash cycle cleans just as well as the long - saves time and energy.
Kenmore	Caz	Deltona, FL	Jan. 29, 2018	It's reliable and has many cycle options: the fast wash is thorough and saves time and water.
Kenmore	Sharon	Altoona, Pennsylvania	Jan. 16, 2018	This dishwasher seems to take a long time to wash the dishes.
Kenmore	John	Greensboro, NC	21-May-17	it uses a lot of water and it takes about 3.5 hours to complete a load of dishes.
Whirlpool	Dana	Dripping Springs, TX	22-May-17	We have had to replace the control panel more than once and the cycle time is way too long, running for 4 hours and still not cleaning the dishes. I am currently in the process of hand washing a number of dishes that did not clean in last night's 4-hour cycle.
Whirlpool	Sun	Kansas City, MO	Dec. 14, 2017	I had a technician come out to see why it took 6 hours to go through the cycle along with not cleaning the dishes well. He said I needed to run hot water before starting the cycle and that I needed to prewash my dishes before loading.

Whirlpool	tony	Simi Valley, CA	Oct. 2, 2016	It is very noisy, and the water cycles are programmed to run upwards to three hours!!!
Whirlpool	Ronda	Strasburg, IL	Feb. 24, 2016	This dishwasher does a great job of getting the dishes clean. However, it takes FOREVER. I mean, like 2 hours or more per load and that is even when I have it set to barely dry them! I really don't have any complaints except for how long it takes per cycle.
Whirlpool	Bonita	Houston, TX	Jan. 8, 2016	Once again, Whirlpool has focused on the appearance of an appliance instead of the functionality... The wash/rinse/dry cycle takes 3 hours to complete!!!
KitchenAid	Cheryl	Dublin, OH	Jan. 9, 2018	The cycle times are also erratic. Sometimes it will take 4 hours! to go through a normal wash cycle, and others maybe 2.
KitchenAid	David	Tequesta, FL	Oct. 18, 2016	This machine also takes over 2.5 hours to do a normal load of dishes. I purchased an extended warranty but feel like giving up and purchasing a new machine. We have been hand washing the dishes for a few months now. :(Do not purchase this product.
KitchenAid	S	Mamaroneck, NY	Nov. 6, 2015	A month after installation, I called for service because the dishes were not drying and the wash cycle was taking 4.5 hours. First technician told me I need to use particular detergent and rinse product. This did not fix the problems. Second technician told me the same and reconfirmed that these new machines don't dry like the older ones did.
Jenn-Air	Amy	Snohomish, WA	Feb. 10, 2015	They take forever and forever to run the shortest cycle.
LG	Bobbi	Elk Grove, CA	Feb. 27, 2013	Yes, I do rinse dishes before I run the dishwasher and the cycle time length is very long!
KitchenAid	Bob	Henderson, NV	Aug. 31, 2015	The cycle time for the dishwasher is at least twice as long as the other brands we have used in the past.
Bosch	theodora	Orlando, FL	Jan. 8, 2016	It is very quiet which is good but it has a long cycle time which is not.
Samsung	Sara E.	Dallas, TX	Nov. 24, 2017	The cycles run FOREVER - Plan on letting it run all afternoon before your dishes are ready so you can use them for dinner!!
Bosch	Kim	Sacramento, CA	Jan. 19, 2018	The cycle does take longer than on my old Maytag but I understand that is very common with the newer units.

LG	Jennifer	Hartland, WI	Apr. 7, 2015	Takes a ridiculous long cycle of two hours to wash dishes.
KitchenAid	Bob	Henderson, NV	Aug. 31, 2015	The cycle time for the dishwasher is at least twice as long as the other brands we have used in the past.
Samsung	Joanne	Safety Harbor, FL	April 11 2015	Not only does this dishwasher take over two hours to cycle through, it has NEVER cleaned the dishes. We basically have to wash the dishes before we use it and then use it on the heavy and sanitize cycles.
Bosch	Linda	Lafayette, CO	Feb. 24, 2016	It doesn't clean well, but has a very long cycle, well over two hours.
GE	Sheala	Pell City, AL	Nov. 15, 2015	If you set it on heavy or normal, it runs forever. This is horrible for a year old product.
Viking	Cecilia	Los Angeles, CA	Dec. 16, 2014	It spontaneously starts beeping, non-stop, the cycle takes FOREVER. I hate it, I hate it, I hate it.